

MRS FUM-KO JOON CHIN
Director (People Development & Engagement)
Infocomm Development Authority of Singapore



Joon Chin heads the People Development & Engagement team in the Infocomm Development Authority of Singapore (IDA). The Infocomm Development Authority of Singapore (IDA) is a government agency committed to growing Singapore into a dynamic global infocomm hub. IDA uses an integrated approach to developing info-communications in Singapore. This involves nurturing a competitive telecoms market as well as a conducive business environment with programmes and schemes for both local and international companies.

Since the formation of IDA in Dec 1999, Joon has led her team to transform Human Capital practices in IDA to be among the best in the industry, enabling IDA to attract and retain its fair share of talents in the highly competitive infocomm industry.

Prior to IDA, Joon played a critical role in ensuring the seamless and successful merger of the ex-Telecommunication Authority of Singapore (TAS) and ex-National Computer Board (NCB) to become IDA. She chaired the Corporate Services Task Force to review, consolidate and enhance the entire HR, Finance, Corporate Communication, Information and Communication Services and Administrative and Property policies/practices to enable IDA to stay ahead in its organization excellence practices in order to enable IDA to lead the transformation of the infocomm sector and the use of infocomm technologies in the business sectors. The IDA today is a leader in exploiting the latest technological advancements to enhance Singapore's infocomm and economic advances.

Since 2008, Joon has started to shift her focus to accelerate the development of the "heart-ware and software" of IDA and to strengthen the capacities/capabilities of its leaders and people so as to make IDA "A Great Workplace, Inspiring People to Grow to be their Best." She has provided strong leadership in developing and implementing cultural and work place transformation programs as well as structured competency-based development programs to drive people excellence. These include leadership, professional and work life effectiveness development programs and rolling out organization-wide structured leadership coaching program to build a "learning, collaborative and innovative culture."

Joon has held several senior HRM and HRD positions in the Infocomm sector over twenty five years. She has a comprehensive, in-depth exposure and experiences in varied work environment. She understands critical business issues and key organisational change imperatives, and is well equipped to share her experiences in managing key organisational, team and individual challenges.

Joon holds a Second Upper Class in the Bachelor of Science from the then University of Singapore. Prior to joining the IDA she was with Telecommunication Authority of Singapore and Singapore Telecoms. She has a great passion for people development and making positive differences to people's lives. She enjoys dancing and singing and is a member of a church choir