

## Terms and Conditions for Rental of Training Rooms {With effect from 14<sup>th</sup> September 2018}

All booking(s) are to be made via online booking or e-mail. No other form of communication will be entertained. Bookings are for a minimum of 4 hours unless otherwise agreed by SHRI Corporation Pte Ltd.

All booking(s) are to be confirmed, with full payment of rental charges (payment details as below), at least 14 working days in advance.

An upfront deposit of 50% of the total rental charges for bookings of 4 days or more is required to confirm such bookings.

### Terms & Conditions for Cancellation

Cancellation(s) are to be made in writing to SHRI Corporation Pte Ltd prior to the date of use:

- 15-working days and above – full refund
- 10 to 14 working days or less – 50% of total charge
- 10-working days or less – No refund

### Terms & Conditions for Postponement

- Postponement must be made in writing to SHRI Corporation Pte Ltd at least 7-working days prior to the date of use.
- Postponement of booking is subject to availability of rooms. The new date must be NO later than 3 months from the initial date of booking.
- Only ONE postponement is allowed for each booking.

SHRI Corporation Pte Ltd reserves the right to cancel a booking in the event of unforeseen circumstances and every effort will be made to notify the client (s) of such cancellations.

User(s) shall only use audio and video media approved by the Media Development Authority of Singapore (MDA)

User(s) shall not hold any activity that is political in nature. SHRI Corporation Pte Ltd reserves the right to cancel such bookings without prior notice.

No form of marketing (banners, displays or signage) is permitted at our premises.

All training rooms are arranged in classroom-style setting (default seating) unless otherwise requested. Any modification(s) made to the default seating arrangement (without prior notice to SHRI Corporation Pte Ltd) have to be restored to its default setting after use. A penalty of SGD100 will be imposed upon client(s) who fail to do so.

User(s) shall be liable for any damage (including equipment damage) that results in the course of using SHRI facilities.

User(s) are only allowed to use masking tape or blue tack to put up training materials/notes on the wall(s). A penalty fee of SGD100 will be imposed for any damage(s) to the wall(s).

User(s) shall ensure that the rooms are kept clean and tidy at all times. Food and drinks are not allowed to be consumed in the training rooms.

Clients(s) can engaged their own external caterers and SHRI Corporation Pte Ltd should be advised of such arrangements at the time of confirmation. External caterers are advised to clear their catering no later than 2 hours (maximum) after set up and dispose of any rubbish at the Bin Centre located at the first floor (access via the service lifts). A penalty of SGD100 will be imposed upon client(s) if external caterers fail to clear catering and dispose of rubbish accordingly.

User(s) are advised to bring along jacket(s)/cardigan(s) when using SHRI facilities as the rooms can get cold.

Payments must be received at least 14 working days before date of use and payable via Cheque, UOB, Amex or Visa credit cards & telegraphic transfer.

For credit card payments:

- 3.09% administration fees apply
- Instalment payment option (6 or 12 months) available for UOB credit card payment

### SHRI Corporation Pte Ltd

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